



Full Range of HVAC&R Line Products

Dry All Warranty T&C

**Warranty Terms:**

- Dry All warrants that the Products shall be free from defects in material and workmanship for a period of 6 months from the date of our invoice.
- If within the warranty period, Dry All acknowledge and recognises in writing the existence of the defects in the products, Dry All shall at its discretion, repair the defective products at no costs for the customer or replace them by delivering the substitutive products.
- Warrant shall be applicable against manufacturing defects only.
- The above is valid if the product has been used for prescribed application only.
- Subject to loss of warranty, notice of any defect shall be given by the customer in writing within, and not later than, 10 (ten) days from the date of receipt of the products at customer premises or at a different delivery place, previously indicated by the latter.
- Subject to loss of warranty, notice of any latent defect of the Products by the customer shall be given in writing, within and not later than 10 (ten) days from the date of the relevant discovery. It is hereby understood that the burden of the proof of the date of the discovery shall be borne by the customer.

***This Warranty shall not apply if the defects to the product is caused by:***

1. Natural wear and tear
2. Transit and storage damage
3. Wrong selection of model
4. Unsuitable use or application
5. Thermal exposure even if it was occasional
6. Electrical or mechanical overstress
7. Failure to follow the functional and environmental parameters suggested for the correct use of the product
8. If it was informed in advance that the application for which the product is being used is not suitable
9. If the product is altered or repaired without Dry All consent
10. If the damage is caused by freezing.
11. If the damage is caused by external factor like flood, fire, any natural disaster or accident.
12. If the product was incorrectly installed or operated.
13. If the product was surrounded by corrosive environment.
14. If the damage is due to scaling / sediment deposits.

**Notes:**

- i. Acceptance of defective under warranty will be at sole discretion of Dry All.
- ii. If the claim is under warranty, customer shall provide enough details for determining the warranty claim by sending back the defective product, picture of installation, details of application etc. as asked by Dry All.
- iii. Dry All shall never be liable for direct, indirect or occasional damages which in any manner is derived from defective products.
- iv. Unless otherwise expressly agreed in writings by the parties, customer shall bear any other additional expenses related to the operations of repairing or replacing of the defective products.

**SAFE A&T Technology Private Limited**

D - 4, MIDC, Phase II, Dombivali (E), Dist.: Thane - 421 201, India.

(T) : 0251-2870680/81 • (M) : +91-7777054204 • (E) : info@dryall.net • www.dryall.net

CIN NO. : U19100MH1988PTC048175

